IN-HOME SERVICE PROGRAM
COVERS MANUFACTURER DEFECTS RELATED TO:

BEDROOM
- Drawers stuck on glide
- Handles/hardware break
- Doors not staying closed/hinges
- Inlays lifting (wood or marble)
- Bed wobbly
- Mirror support breaks/loose
- Rails/slats break, finials or legs come off
- Scratches
- Water marks
- Rips, tears, and burns on upholstered beds

OUTDOOR
- Stitching/seams coming undone
- Slings coming apart
- Wicker/rattan breaking
- Mechanisms on swivel chairs/gliders/umbrellas
- Welding
- Rusting on aluminum frame
- Scratches
- Water marks
- Rips and tears
- Burns

OCCASIONAL TABLES
- Hairline cracking
- Inlays lifting (wood or marble)
- Stripped or loose screws/weldings
- Scratches
- Water marks

MATTRESS
- Stitching/seams coming undone
- Sagging/coil pops
- Box spring/adjustable base mechanism
- Adjustable base power mechanism
- Adjustable base parts
- Electrical issues

DINING ROOM
- Drawers stuck on glide
- Handles/hardware break
- Hairline cracking
- Inlays lifting (wood or marble)
- Wobbly table or chair
- Stitching/seams coming undone
- Track mechanism for leaf gets stuck
- Scratches
- Water marks

LEATHER/UPHOLSTERY
- Stitching/seams coming undone
- Foam core flattens
- Spring/coil pops
- Frame stress fractures
- Leather peeling or cracking
- Reclining/power mechanism (either the recliner itself OR the handle)
- Sleeper weldings, mechanism, mattress and its components
- Rips and tears
- Burns

WALL UNIT
- Drawers stuck on glide
- Handles/hardware break
- Hairline cracking
- Doors not staying closed/hinges
- Electrical/lighting issues
- Scratches
- Water marks

IN-HOME SERVICE
- Up to three years of unlimited service in your home
- Inspection fees covered under the service
- Transportation fees covered under the service
- Covers the entire collection for repairs or replacement
- Local technicians respond within 24-48 hours
- Scratches, rips, tears, burns, and water marks

MANUFACTURER’S WARRANTY
- Limited-time
- Customer pays inspection fees
- Customer pays transportation fees
- Limited options for replacement if item is discontinued
- Manufacturers have a long processing time

STORE CREDIT PROMISE
If you never need to use your In-Home Service we will send you a store credit for the full amount at the end of your coverage period.