FREIGHT FORWARDER INFORMATION:
City Furniture requires all export customers to provide a local freight forwarder at the time of purchase. Contact information such as company name, address, phone number, and contact person must be provided.

PLEASE NOTE: Some freight forwarders require crating of mirrors/glass as well as boxing of mattress and box sets. City Furniture will provide this service for an additional charge.

FREIGHT FORWARDERS THAT REQUIRE CRATING FOR GLASS & MIRRORS ONLY:
- Tropical Shipping
- Betty K (also require boxing of mattress and boxsprings)
- Laparkan Shipping
- Thompson Line

CRATING CHARGES (Wooden crates that are built, not boxes):
- Small Mirror $80
- Large (over 54 inches) $115
- Small Dining Glass $115
- Large (over 54 inches long) $115
- Nightstand $20
- Drawer Chest $30
- Dresser/TV Stand/Server $30
- Pier/Bookcase $30
- Adjustable Base $50
- Wall Art/Rug $20
- Accessories $10
- Pillow/Bedding $20

EXPORT DESTINATION INFORMATION:
City Furniture requires all export orders have complete and correct destination, city, and country at the time of purchase.

INCOMPLETE ORDERS: City Furniture does not ship incomplete orders. All products must be in stock for order to be delivered to the Freight Forwarder.

INTERNATIONAL CLAIMS PROCESS:
City Furniture requires notification of any items received damaged within 48 hours of receipt of merchandise (proof of shippers release of merchandise will be required), photos of damage via email to aallexportdepartment@cityfurniture.com. Once received, you will be contacted by a City Furniture Export Associate to process your claim.

DINING CHAIRS: For shipping purposes, all dining room chairs will be sent unassembled.

CITY FURNITURE CONTACT INFORMATION:
If you have any questions in reference to your shipment, please contact your Sales Associate directly.

PLEASE NOTE: City Furniture covers manufacturers defects only. If damages occur during transit, you will be required to file a claim with your freight forwarder.

Customer must get a booking number before scheduling a delivery. Econo Caribe will not accept any orders without a booking number.

PLEASE NOTE: Service charges to deliver export to shippers:
- $139.95 for the first 2 rooms
- $69.95 for each additional room

CRATING CHARGES:
- Glass Cocktail Table Top $80
- Glass End Table Top $80
- China Hutch (with glass) $180
- Curio (with glass) $120
- Pier (with glass) $120
- Headboard $120
- Footboard $100
- Rails $90
- Storage Rails $100
- Nightstand $100
- Dresser $185
- Drawer Chest $165
- TV Stand $185
- Drawer Chest $165
- TV Stand $185
- Artwork $100

BOXING CHARGES:
- Mattress/Boxspring (set) $50
- Sofa $50
- Love $45
- Chair $20
- Ottoman $10
- Mirror (dresser) $20
- Dining Set $120
- Dining Table w/o Glass $50
- Dining Table Glass CRATE ONLY $120
- Dining Chair $20
- China $100
- Coffee Table/Sofa Table $15
- End Table $10
- Headboard $25